ottobock.

Upper Limb Care Packages

New and Improved Extended Warranty Options for Select Upper Limb Devices

Extended Warranty options for our bebionic hands, Michelangelo hands and DynamicArms have been enhanced with expanded coverage. These new extended warranty options are called Ottobock Care Packages.

Our new Care Packages for these select product lines now cover accidental damage to the product that was caused by the user during proper use.



Benefits of an Ottobock Care Package:

- 1 Expanded Warranty Coverage the user is covered. For example, a broken finger caused by applying excessive force
- 2 Faster, more efficient service estimates or approval delays
- 3 For all premium products Care Packages are available for the bebionic hand, Michelangelo hand and DynamicArm



bebionic, Michelangelo and DynamicArm come with a 2-year manufacturer's warranty.

Care Packages must be purchased at time of device purchase

Care Package Extended Warranty Options:

Michelangelo hand (8E500)/ Michelangelo hand transcarpal (8E550)	3/5 years SP-8E500=3-CP SP-8E500=3+2-CP SP-8E500=5-CP SP-8E550=3-CP SP-8E550=3+2-CP SP-8E550=5-CP
9 bebionic hand (8E70) (8E71) (8E72)	3/5 years SP-8E7=3-CP SP-8E7=3+2-CP SP-8E7=5-CP
DynamicArm (12K100N)/ DynamicArm Plus (12K110N)	3/5 years SP-12K100N=3-CP SP-12K100N=3+2-CP SP-12K100N=5-CP SP-12K110N=3-CP SP-12K110N=3+2-CP SP-12K110N=5-CP

=3-CP: 2 years of manufacturer's warranty plus 1 year of expanded Care Package warranty coverage

=3+2-CP: 3 year mark, this is your option to extend your Care Package

=5-CP: 2 years of manufacturer's warranty, plus 3 years of expanded Care Package warranty coverage